



Josephine Shatzer

### About Visiting Nurse

Visiting Nurse began in Fort Wayne in 1888, and ever since, our agency has cared for the residents of northeast Indiana with kindness and compassion. The volunteers who created Visiting Nurse hired our first paid nurse in 1900, and Josephine

Shatzer continues to inspire the caregivers who today carry on Visiting Nurse's mission of providing compassionate end-of-life care to patients and support for their families.

### Visiting Nurse Foundation

As an Indiana-based non-profit agency, Visiting Nurse relies on the generosity of the community, which helps underwrite the cost of our services such as grief support, music therapy, staff education and our Peggy F. Murphy Community Grief Center, and provides ongoing funding for Hospice Home. Charitable support through Visiting Nurse Foundation and Josephine's Planned Giving Society has been and always will be vital to assuring that anyone in our community receives our care, regardless of their ability to pay. To make a difference in the lives of Visiting Nurse patients and families, consider making a gift to the Visiting Nurse Foundation. Please visit [www.vnfw.org/donate](http://www.vnfw.org/donate) or call (260) 435-3222.

Visiting Nurse provides compassion, comfort and guidance through life's journey. We care for those who go on living as well. Our grief services are available at no charge for any adult who has experienced the loss of a loved one.

We proudly serve these Indiana counties: Adams, Allen, Blackford, DeKalb, Grant, Huntington, Jay, Noble, Wabash, Wells and Whitley.



## Visiting Nurse

HOSPICE HOME HOSPICE CARE PALLIATIVE CARE GRIEF SUPPORT

#### Main Office: Fort Wayne

5910 Homestead Road  
Fort Wayne, IN 46814

#### Berne

108 S Jefferson Street  
Berne, IN 46711

#### Marion

705 S Baldwin Avenue  
Marion, IN 46953

Phone: 260-435-3222  
Toll-Free: 800-288-4111

Nursing and Patient Referral Line:  
24 hours a day, 7 days a week

[www.VNFW.org](http://www.VNFW.org)

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## Visiting Nurse

— WE ARE —

# VISITING NURSE



## Visiting Nurse

COMMITTED TO CARING SINCE 1888

Visiting Nurse provides compassionate care to alleviate suffering and ensure quality of life for those affected by serious illness. An Indiana-based non-profit agency, Visiting Nurse is staffed with experienced and skilled hospice and palliative care team members. We provide care in the patient's home, in assisted living facilities, in nursing homes or in Hospice Home.

In March 2020, Visiting Nurse acquired Family LifeCare, a nonprofit provider of home health care, palliative, hospice and grief support services. Visiting Nurse and Family LifeCare have similar missions, philosophies of care and staff dedicated to serving patients and families in need. Patients, families and healthcare partners previously served by both organizations will be reassured to know that the same level of quality care will continue to be delivered by staff members that reside in their communities.

### Visiting Nurse's services are covered by

Medicare

Medicaid

Private insurance

Private payment

Because we are a non-profit, community-based agency, we are proud to care for all patients, regardless of their ability to pay, thanks to the generosity of community supporters.

Visiting Nurse is a community-based,

**NON-PROFIT AGENCY**

that has served northeast Indiana

**SINCE 1888.**



# Our Services

Visiting Nurse provides home health, palliative, hospice and grief support services – distinct approaches that can help people facing serious illnesses and their families.

## Home Health

### CHRONIC DISEASE MANAGEMENT

Our skilled nurses and home health aides will ensure patient safety and comfort as you recover from illness or injury. Our Home Health Care program has a focus on supporting patients who have a skilled need and a serious illness diagnosis such as End Stage COPD, CHF, Renal Disease and Advanced Cancer. We will design an individual plan of care, coordinating with your physician to ensure you have the highest quality of life. Our goal is to help you stay out of the hospital and in your own home. Visiting Nurse provides skilled home health care in your residential home, assisted and independent living communities. We work collaboratively with facility staff to ensure that you are receiving coordinated care.

## Palliative Care

Palliative medicine is patient- and family-centered care, provided by physicians and nurse practitioners, for those facing serious and chronic illnesses. Palliative medicine involves addressing physical, emotional and social needs to help patient autonomy, access to information and choice. Palliative medicine also focuses on providing relief from symptoms and stresses of a serious illness. The goal is to improve quality of life for patients and families. Patients can still be seeking curative treatment. Visiting Nurse provides palliative medicine consultations at locations in Fort Wayne, Berne and Marion, IN.

## Hospice Care

Hospice is a special type of care for people facing a life-limiting illness or injury and their families and caregivers. Hospice helps patients as well as their families live as fully as possible. We treat the patient, not the disease, and the focus is on caring, not curing. With hospice care, a team of healthcare experts and trained volunteers will address symptom control, pain management and emotional and spiritual support designed for the patient's needs and wishes. Hospice is not “giving up,” it's about giving you the best quality of life. The sooner you begin hospice care, the sooner Visiting Nurse can provide care for you and your family. Hospice care is available for individuals who have received a serious diagnosis and have a life expectancy of 6 months or less.



## Hospice Home

Visiting Nurse's Hospice Home provides high-quality, patient-focused medical care to those needing more intensive treatment than can be managed at home. Hospice Home is open 24 hours a day, 7 days a week, and visitors are welcome at any time, day or night.

- Staffed around the clock with dedicated hospice-certified caregivers
- 24-hour care, with inpatient levels of care for symptom management
- Respite care available
- Hospice physicians who visit patients and meet with families to manage patient care
- Integrative therapies such as music therapy, massage and pet therapy visits
- Spiritual caregivers on-call and in person
- Volunteers to provide companionship
- 14 private rooms

### “Home away from home” comforts for families

- Special chair beds in every room
- Quiet room for reflection
- Family gathering area with comfortable seating and fireplace
- Family meeting room
- Kitchenette and dining area
- Family bathroom and shower area
- Light-filled sunroom for families to gather
- Seasons of Life Gardens and restored prairie with walking trails

## Grief Support

### Grief Support Services Include:

- Individual counseling
- Grief & Loss education programs
- Ongoing grief support groups
- Close-ended grief support groups
- Memorial services
- Retreats
- Referral services
- Crisis intervention for unexpected losses in the workplace

Our goal is to provide a quality Grief & Loss Education Program to our families and the community at large. All programs are provided at no charge and are open to any adult who has suffered the loss of a loved one. Hospice involvement is not required. Visit [www.vnfw.org](http://www.vnfw.org) for group support meeting schedules. Please call (260) 435-3261 to learn more about our services or to schedule an appointment.



**The Peggy F. Murphy  
Community Grief Center**  
*For those who go on living*  
A service of Visiting Nurse